

# Sharing Viewpoints



This week...

Fiona and Chris are discussing ways to encourage their staff to speak their minds. They are trying to improve teamwork.

Lesson Objectives...

- Sharing thoughts
- Making suggestions

**Business English Conversation**

**Basic Class**

## Warm Up – Topic Question



Are you encouraged to share your viewpoints  
at your workplace?

# Picture Description

What is that lady's opinion?



A



B



What is she trying to tell the group?

\*Create a short story using the following format

- 1. Who
- 2. Where
- 3. When
- 4. What's happening?

\*Create simple sentences using the vocabulary

1. improve
2. encourage
3. opinion
4. performance

I'd like to hear your **opinion.**



1. **I've always thought we could be better at** listening to new ideas.
2. **In which case we need to** have weekly team meetings.
3. **We should also think about** improving our communication.
4. **If we get this right,** it will increase profits.

- Words
- Phrases

|              |  |
|--------------|--|
| <b>Fiona</b> | Management has told us that we need to <b>improve</b> our teamwork and performance.        |
| <b>Chris</b> | <b>I've always thought we could be better at</b> sharing viewpoints.                       |
| <b>Fiona</b> | I think a lot of staff don't feel comfortable speaking their minds.                        |
| <b>Chris</b> | <b>In which case we need to encourage</b> staff to share their <b>opinions</b> .           |
| <b>Fiona</b> | How about we make a suggestion box? That will allow people to stay anonymous if they wish. |
| <b>Chris</b> | That's a great idea. <b>We should also think about</b> having weekly team meetings.        |
| <b>Fiona</b> | <b>If we get this right</b> , we could really boost <b>performance</b> .                   |

1. I've always thought we could be better at .....
2. In which case we need to .....
3. We should also think about .....
4. If we get this right, .....

# Responses - Prepositions

\*please select the most appropriate response for each item below:

1. A: What do you think?  
B: I don't think our computer systems work well .... all.

at / in / no preposition

2. A: I reckon we should have fewer meetings.  
B: It would save a lot .... time.

no preposition / at / of

3. A: I suggest we look at our procedures .... more detail.  
B: Sounds like a plan.

for / with / in

4. A: Our employees need to feel invested in the company.  
B: We should listen .... their ideas more carefully.

for / to / no preposition

5. A: What's your main problem .... our procedures?  
B: I think we have too many rules.

with / at / for

6. A: We should re-think everything.  
B: You're right. We must improve .... the way we do business.

for / no preposition / with



# Role Play – Sharing Viewpoints

Student A and Student B are having trouble with communication at their company. They want to encourage their staff to be more creative and speak their minds.



**Student A:** We need to encourage our staff to share ideas.

**Student B:** I agree. Maybe, we could start with **Ideas**.

\* Continue the conversation using the **Key Phrases** and **Ideas** from below.

## Key Phrases

- I reckon we should ....
- How about we ....?
- I think that is a great idea!
- It might be a good idea to ....
- I think we should also ....
- If we get this right, ....
- *Other*

## Ideas

- add a Q&A session to meetings
- encourage staff to ask questions
- do brainstorming sessions
- a suggestion box
- an online forum
- have one-on-one meetings with team members
- *other*

- Do you feel comfortable making suggestions to your boss?
- Should staff be able to share their opinions?

- encourage - *We need to **encourage** our staff.*
- improve - *We should **improve** our communication.*
- opinion - *I want everyone to share their **opinions**.*
- procedures - *I'm not happy with our **procedures**.*
- performance - *It will make a big difference to **performance**.*
- reckon - *I **reckon** we should meet twice a week.*
- suggestion - *We welcome any **suggestions**.*