Building Relationships





This week...

Todd and Haya are meeting face-toface for the first time. They are getting to know each other and commenting on some recent projects of each other's companies.

Lesson Objectives...

- Meeting someone face-to-face for the first time
- Building business relationships

Business English Conversation

Basic Class

Warm Up – Topic Question





Is building business relationships an important part of your job?

Picture Description

Why does he look so happy?





Is this their first face-to-face meeting?



*Create a short story using the following format

- 1. Who
- 2. Where
- 3. When
- 4. What's happening?

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*Create simple sentences using the vocabulary

1. finally

- 2. impressed
- 3. introduce

4. interesting



I am very **impressed** with your English recently.







- 1. I am really impressed with the quality of your work.
- 2. Do you want me to introduce you to my business partner?
- 3. I really like the look of your new office.
- 4. If you have time tomorrow, let's have a meeting to discuss the project.



Phrases



Todd	It is great to finally meet you, Haya.	
Haya	We have talked a lot on the phone, but it is nice to meet you in person.	
Todd	I am really impressed with your company's new advertising campaign. We are going to do some advertisements too, but we need to find a good advertising agency.	
Haya	Do you want me to introduce you to the company we use?	
Todd	That would be great, thanks.	
Haya	I really like the look of your new website. It has a lot of interesting material.	
Todd	Thanks. We have been working very hard on it.	
Haya	If you have time tomorrow, let's have lunch with my business partner.	
Todd	Good idea. I look forward to it.	
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- 1. I am really impressed with
- 2. Do you want me to introduce you to?
- 3. I really like the look of
- 4. If you have time tomorrow,

Correct Responses - Articles



- A: Do you have time tomorrow to meet for lunch?
 - B: Sure. Let's meet at 12 pm in front of your office.

a / the / no article

- A: You certainly do have interesting website.
 - B: Thanks. We have been working very hard on it.

an / no article / the

A: Do you have time this week to talk about our partnership?
B: Sure. I am available anytime.

no article / the / a

- A: Do you need me to bring anything to the meeting?
 B: Yes, Please bring notes
 - B: Yes. Please bring notes about the project.

no article / the / a

- 4. A: I really like the look of your new brochure.
 - B: Thanks. Please take few home to give to your co-workers.

a / no article / an

- A: Do you know where
 - advertising agency is?
 - B: It's on this street, next to the bank.

the / no article / an

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3.

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Role Play – Building Relationships



Student A is meeting Student B in person for the first time. They are getting to know each other and commenting on some recent projects as well as the service of each other's companies.



Student A: It is great to finally meet you. Student B: Yes. It is nice to meet you in person for the first time. Student A: I am really impressed with your

Recent Project/Service

Continue the conversation using the

Key Phrases and Recent Project/Service.

Key Phrases

- I really appreciate
- If you have time tomorrow,
- I really like the look of
- I am glad you noticed that.
- I am also impressed with
- Do you want me to introduce you to?
- Other

Recent Projects / Service

- Website It has a nice design and good features.
- Advertising campaign It is very eye catching.
- Customer service It is very friendly and efficient.
- Communication It has been very professional.
- Other





- What is a good way to build a strong relationship with a client?
- Do you think it is important to regularly meet clients face-to-face?
 - Do you often meet clients for lunch or dinner?





efficient	- The new secretary is very efficient.
finally	- It is nice to finally meet you.
important	- I have some important work to do.
impressed	- I am impressed with your new website.
interesting	- I thought your presentation was very interesting.
introduce	- I will introduce you to my business partner.
quality	- I'm very happy with the quality of your products.
regularly	- He regularly works on the weekend.