



## This week...

Chris is going through some of the sales data with Akio for the past year before he has to present it to the sales team on Friday.

## Lesson Objectives...

- Presenting sales data
- Reading charts and graphs

## Business English Conversation

## Basic Class

# Warm Up – Topic Question



Do you work with charts and graphs at your job?

# Picture Description

What question is the man wearing the dark suit asking?



What data is that woman presenting?

\*Create a short story using the following format

1. Who
2. Where
3. When
4. What's happening?

\*Create simple sentences using the vocabulary

1. data

2. reason

3. confident

4. improve

I am **confident** sales will start to pick up from next month.



1. **I am interested to see** your sales data for the year.
2. **As you can see from these figures**, sales have increased recently.
3. **What was the reason for** the drop in sales?
4. **Unfortunately, we** had a lot of issues we had to fix.

- Words
- Phrases

**Chris** I want to go through some of the sales **data** with you.

**Akio** Sure, Chris. **I am interested to see** your chart.

**Chris** **As you can see from these figures** in the first quarter, sales rose sharply before steadily declining in the second quarter.

**Akio** **What was the reason for** the decline in sales in the second quarter?

**Chris** **Unfortunately, we** had to take a line of our products off the shelves due to a defect.

**Akio** Has the issue been fixed?

**Chris** Yes. We have fixed the problem and we are **confident** that sales will start to **improve**. Our forecast is very positive for next quarter.

**Akio** Thanks for showing me the data.

1. I am interested to see .....
2. As you can see from these figures .....
3. What was the reason for .....?
4. Unfortunately, we .....

# Responses - Articles

\*please select the most appropriate response for each item below:

1. A: I want to go through .... yearly sales data with you.  
B: Thanks. I'm interested to see your charts.

no article / a / the

2. A: I believe sales will improve from .... next quarter.  
B: I hope you are right. We need to turn things around.

a / an / no article

3. A: Thanks for showing me the data. It was .... interesting presentation.  
B: It was my pleasure.

the / no article / an

4. A: If you look at this chart you will see sales declined sharply.  
B: What was .... reason for the sudden drop?

no article / the / a

5. A: What are your predictions for .... future?  
B: I am confident sales will start to rise from next month.

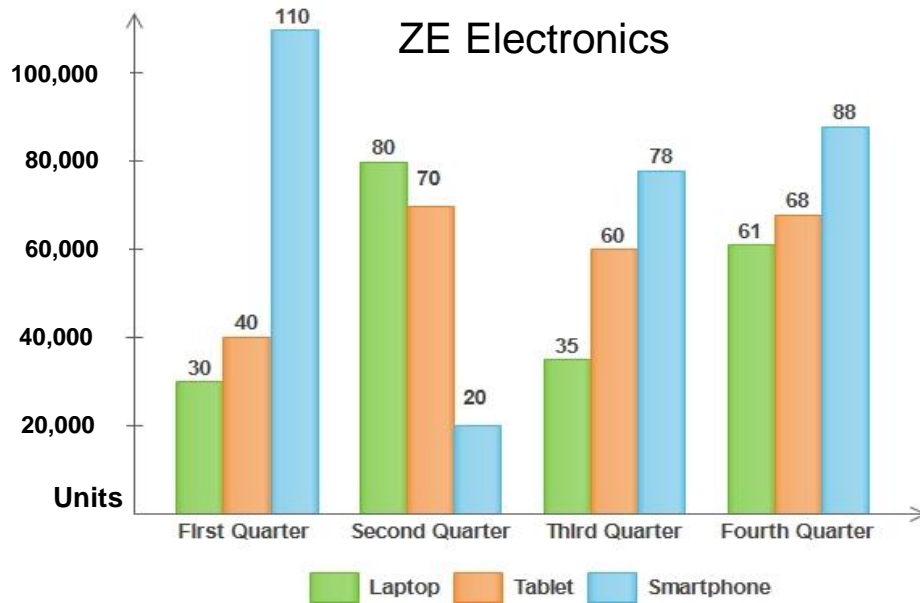
no article / the / a

6. A: Can you please analyse .... sales data?  
B: Sure. I will do it for you this afternoon.

the / no article / a



# Role Play – Statistics and Trends



Student A is presenting the yearly sales data for the company's products to Student's B, C and D. After the presentation, Student's B, C and D will ask one question each.

## Questions

- What was the reason for the rise/fall in sales in the ...quarter?
- Why do you think the market for.... got stronger/weaker in the .... quarter?
- What are your predictions for the future?
- *Other*

## Key Phrases

- If you look at this chart you will see....
- As you can see from these figures....
- Sales for (....) rose/fell slightly in the...quarter.
- Sales for (....) decreased in the ....quarter.
- Sales for (....) improved/were steady from....to....
- Sales increased/decreased from .... to ....

### Vocab:

drop/fall/rise/improve/peak/steadily/sharply/increase/decrease/recover/decline/plunge

- Do you enjoy analysing data?
- Have you ever given a presentation using charts and graphs?

analyse - *We need to **analyse** the report before the next meeting.*

data - *The sales **data** for last year has just been released.*

decline - *There has been a **decline** in sales recently.*

figures - *The sales **figures** for last quarter are very impressive.*

forecast - *Four percent inflation is **forecast** for this year.*

improve - *I believe sales will start to **improve** from next quarter.*

reason - *I'd like to know the **reason** why sales decreased.*